

QUALITY POLICY

Pan-International Wire & Cable (M) Sdn.Bhd. is totally committed to and will provide products and services to meet the customer requirement and compliance with relevant statutory laws and regulations.

The goal of the company is to achieve a high level of customer satisfaction at all times in terms of Quality, Value, Service & Delivery which will lead us towards being the best in the Wire & Cable manufacturer.

To achieve this quality Policy, we take pride in never ending quality improvement with effective implementation of positive work attitude and doing right at the first time.

QUALITY OBJECTIVE

To fulfill our Quality Policy, we are committed to achieve the following objectives:

***Doing Right Everytime To Achieve 100% Final Inspection Acceptance Yield**

- IQC Accept Rate

- IPQC Accept Rate

- OQC Accept Rate

- Employee Turn Over

***On Time Delivery**

- On Time Delivery Monitoring
- Production Productivity
- Machine Breakdown Time

***Customer Satisfaction**

- Customer Acceptance Rate
- Sample Completion Duration
- Sales Performance
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